

## Wiltshire Council

### Environment Select Committee

01 March 2012

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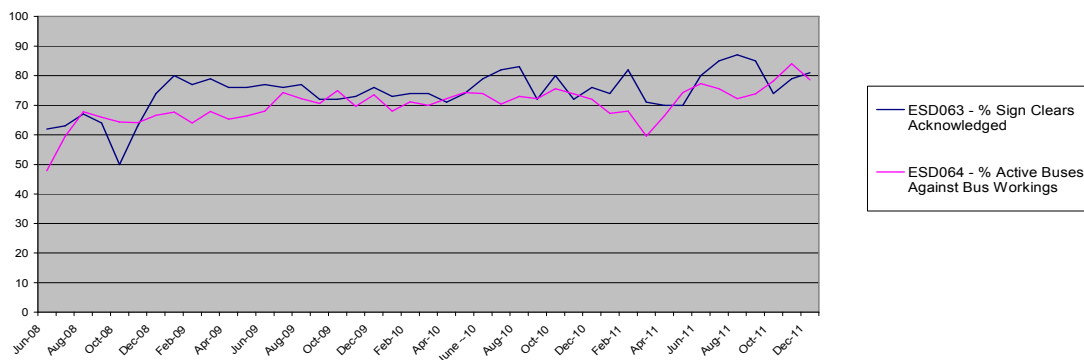
## Real Time Passenger Information System Progress

### Background

1. Early in 2011 the Real Time Passenger Information System was migrated from a radio platform to GPRS technology in order to improve the performance of the system that had been suffering from poor radio coverage.
2. Since this conversion there has been a significant improvement in performance because the system coverage has improved greatly, meaning that buses are tracked more effectively and accurate predictions can be displayed on signs.

### Performance Data

3. Performance of RTPi has been measured against two performance indicators (PIs) that between them represent the main areas affecting the delivery of information by the system to the public.
4. Performance has steadily improved. The overall drop in performance early in 2011 was due to downtime when the system migration to GPRS was taking place. The drop in the performance of EDS063 in October last year was due to a problem with the system reporting tool, rather than an actual deterioration in the performance of the Real Time System.



### **Report Author**

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